

COMMUNICATOR	Recognizes need to set agenda with patient Aware of verbal and nonverbal language cues. Maintains appropriate eye contact when patient talking; listens attentively Adapts communication style to patient (age, education, cognitive abilities, hearing loss, etc) Checks with patient to ensure understanding Charting becoming more organized and pertinent
PROFESSIONAL	Arrives on time and appropriately dressed for clinical situation Follows up laboratory and other results in a timely manner. Checks box for results and phone messages regularly; should not need to be reminded more than twice. Completes charts in a timely manner. Notifies appropriately in event of absence because of illness or emergency Arranges coverage for practice when away and communicates appropriately when signing over responsibilities Aware of own limitations and seeks help when needed Adopts

HEALTH ADVOCATE

Familiar with the determinants of health and usually remembers to take a patient's social history.
Starting to identify the social and personal factors that influence compliance and health outcomes.
Becoming familiar with the determinants of health and usually remembers to take a patient's social history.